

## How to Log In to PG&E@Work for me on the Internet

System Requirements

**PROCEDURE** Follow these instructions to log in to *PG&E@Work for Me* on the Internet.

**STEP 1** Using a computer outside the PG&E Network, (and with Internet access via Internet Explorer versions 5.5 to 7.0), go to <u>http://myportal.pge.com</u>. Select the log in button.



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- **STEP 2** First time users will be prompted to log in with:
  - a) Their LAN ID
  - b) A temporary password: Z1234\$xx ["Z" is capitalized; 1234=last 4 digits of user's Social Security Number (SSN); xx=last two digits of year born]
  - c) **ONE** of the following security attributes: last 4 digits of user's Social Security number (SSN), home ZIP code, home city, date of birth (**in mmyyyy format**), or Personnel Number (PERNR).

A user's PERNR can be found on his/her pay statement, or in My Personal Information in About Me. *All eight digits are required*, including leading zeros. All information the user enters must match what is currently in SAP.

- **STEP 3** User is allowed five attempts to log in. If locked out, user may try again after 15 minutes.
- **STEP 4** Upon successful authentication, user will be prompted to change his/her password. The new password must follow these rules:
  - a) Minimum of six characters
  - b) Maximum of 35 characters
  - c) Can only contain these characters: a-z, A-Z, 0-9, @, #, \$, \*, and \_

Users will use their LAN ID, new password and ONE security attribute for all subsequent log-ins. Passwords are case sensitive

**STEP 5** Explore About Me. Be sure that your home address, work address and emergency contact information are up to date. You can make needed changes in real time.