

## Retirements

### RECENT RETIREES

**Michael Alvarado**  
31 years of service

**Maria Arcelona**  
35 years of service

**William Baker**  
6 years of service

**Dennis Banish**  
40 years of service

**Leon Bednar**  
40 years of service

**James Bettini**  
37 years of service

**Timothy Bohan**  
32 years of service

**Walter Boswell**  
34 years of service

**Norman Bowlen**  
8 years of service

**John Brisky**  
32 years of service

**Gloria Burrell**  
34 years of service

**Michelle Casey**  
34 years of service

**Nicholas Chin**  
32 years of service

**Michael Chohlis**  
42 years of service

**John Chyka**  
10 years of service

**Walter Cole**  
39 years of service

**Wesley Craven**  
43 years of service

**W. Cummings**  
40 years of service

**Glynis Davey**  
17 years of service

**Steve Diaz**  
43 years of service

**Danny Durant**  
34 years of service

**Bruce Eejima**  
34 years of service

**Daniel Fitzgerald**  
36 years of service

**Douglas Fuller**  
33 years of service

**Cheryl Garcia**  
36 years of service

**Gary Grossi**  
42 years of service

**Thomas Hall**  
30 years of service

**Michael Handel**  
37 years of service

**Zoe Henderson**  
41 years of service

**David Henley**  
13 years of service

**Stephen Hertz**  
30 years of service

**Greydon Hicks**  
35 years of service

**Gerald Holbrook**  
11 years of service

**Walter Jahn**  
40 years of service

**Michael Jameson**  
37 years of service

**Judith Jennings**  
5 years of service

**Denise Jones**  
12 years of service

**Linda Joyner**  
34 years of service

**Mary Jung**  
7 years of service

**Beth Knapp**  
13 years of service

**James Kuegle**  
15 years of service

**Duane Larson**  
33 years of service

**David Lau**  
33 years of service

**Barbara Lawrence**  
36 years of service

**Jennifer Lee**  
11 years of service

**Timothy Lockwood**  
31 years of service

**Phil Manix**  
40 years of service

**Odis McCormick**  
30 years of service

**Darrell McMaster**  
46 years of service

**Gerald McMullen**  
32 years of service

**James McMurtrie**  
28 years of service

**Darrel Meeker**  
33 years of service

**Janice Morrison**  
12 years of service

**Charles Moses**  
12 years of service

**Ronald Nedved**  
40 years of service

**Paul Newman**  
28 years of service

**Dale Noble**  
34 years of service

**Vernon Nunes**  
45 years of service

**Tom O'Brien**  
41 years of service

**Armando Osuna**  
28 years of service

**James Parasopoulos**  
31 years of service

**Riley Roach**  
35 years of service

**Scott Roesener**  
11 years of service

**John Shellooe**  
33 years of service

**Julius Sotelo**  
47 years of service

**Keith Spivey**  
13 years of service

**Jeffry Stearns**  
36 years of service

**Lawrence Stevens**  
14 years of service

**Paul Stidham**  
26 years of service

**Robert Wherritt**  
22 years of service

**Darrell White**  
33 years of service

## Tributes

**Kent H. Anderson**  
5/7/2013; Ret. 3/1/1993  
Human Resources;  
Golden Gate Region

**Elmer E. Barkhurst**  
5/8/2013; Ret. 2/1/1991  
Station; General  
Construction

**Barbara J. Bebb**  
5/21/2013; Ret. 11/1/1989  
Monterey District;  
Coast Valleys

**Jose L. Bello**  
5/4/2013; Ret. 5/1/2005  
Oakland Substation;  
Transmission and  
Distribution Engineering

**Chester O. Billups**  
3/29/2013; Ret. 12/1/1989  
Division Manager's Office;  
Colgate

**Larry A. Bitter**  
1/22/2013; Ret. 2/1/1991  
Fresno; San Joaquin  
Valley Region

**William J. Brinkley**  
4/26/2013; Ret. 4/1/1994  
Customer Field Service;  
Stockton

**James E. Candlin**  
4/20/2013; Ret. 12/1/2003  
Energy Revenue  
Requirements; General  
Office Regulatory Relations

**Joe H. Chambers**  
4/2/2013; Ret. 2/1/1991  
General Services; East Bay

**John G. Clarke**  
4/18/2013; Ret. 7/1/1990  
Electric Construction;  
San Jose

**Pedro S. Deguzman**  
4/18/2013; Ret. 11/1/1993  
Land; Golden Gate Region

**Delbert M. Dryden**  
4/26/2013; Ret. 2/1/1991  
Line; General Construction

**Edward W. Farinsky**  
5/2/2013; Ret. 10/1/1993  
Gas Services; Central Coast

**Allan S. Fowler**  
4/15/2013; Ret. 2/1/1991  
Economics and Statistics;  
General Office

**Trevor C. Franco**  
5/7/2013; Active  
Colma

**Gerald A. Gagle**  
5/6/2013; Ret. 4/1/1993  
Region Transmission  
San Joaquin

**Milton N. Hann**  
5/17/2013; Ret. 5/1/1977  
Materials; North Bay

**Marion L. Kinney**  
3/1/2013; Ret. 11/1/1978  
Pacific Gas Transmission

**Richard L. Marks**  
4/2/2013; Ret. 1/2/1998  
Nuclear Power Generation;  
Senior Vice President and  
General Manager

**William H. Myers, Jr.**  
5/5/2013; Ret. 11/1/1986  
Production; Natural Gas  
Corporation of California

**Emil Pallinger**  
4/9/2013; Ret. 10/1/1999  
Engineering and Planning;  
Operation Maintenance and  
Construction Area 6

**Charline Perry**  
2/4/2013; Ret. 2/1/1980  
District Customer Services;  
San Joaquin

**Leon Rachel**  
5/26/2013; Ret. 3/1/1986  
Electric Administration and  
Technical; Redwood

**Pauline Reade**  
5/10/2013; Ret. 6/1/1986  
Corporate; General Office

**Audrey Royer**  
5/11/2013; Ret. 2/1/1979  
Division Transportation;  
San Joaquin

**David Simons**  
2/9/2013; Ret. 4/1/2004  
Electric; Operation  
Maintenance and  
Construction; Area 2

**Douglas Tewalt**  
5/28/2013; Ret. 5/1/2013  
Maintenance Area 4;  
Telecomm Maintenance

**Roosevelt Tribble**  
2/4/2013; Ret. 10/1/1997  
Service; Bay/Central

**Roy Tripp**  
4/19/2013; Ret. 11/1/1984  
Electric; San Jose

**George Wilkerson III**  
12/10/2012; Ret. 2/1/1998  
Customer Energy Services;  
East Bay



# Retiree News

July 2013

### Highlights:

PG&E's Infrastructure Improvements to Enhance Safety and Reliability Continued

What Critics Are Saying About Our GRC—and the Facts

July Pension Checks Contain Last Government Credit for Retiree Medical Premiums

Tributes and Retirements

Retiree Club Activities



Replacing pipeline is part of PG&E's plan to upgrade our gas distribution system. Here, work on the system takes place in San Francisco earlier this year. (Photo by Nichol Carranza.)

## PG&E's Infrastructure Improvements to Enhance Safety and Reliability Continued

### PG&E Rate Case aims to upgrade gas distribution safety and reliability

By PG&E Currents

PG&E's commitment to gas safety can be seen in gas representatives' relighting of pilot lights in our customers' homes and in our other teams maintaining the large transmission pipelines that bring in millions of cubic feet of gas from all over North America. A key focus of PG&E's current safety plan is working to improve our system that operates 42,000 miles of distribution pipelines.

That's why PG&E's General Rate Case (GRC) for 2014-2016, which is currently before the California Public Utilities Commission, places so much emphasis on our gas distribution system.

"We've put together a comprehensive, well-integrated, risk-based plan on how we improve our gas distribution system to make it the safest and most reliable in the nation," said Kevin Knapp, PG&E's vice president of Gas Distribution Maintenance and Construction.

The plan touches all segments of PG&E's gas distribution system: replacing pipes and surveying and repairing leaks; responding more quickly to customer calls about gas odors; and constructing a state-of-the-art Gas Distribution Control Center.

Here are some details on PG&E's proposal for these key projects:

**Gas Pipeline Replacement:** PG&E regularly upgrades gas distribution pipelines across our more than 70,000 square miles of service area. From 2014 to 2016, we plan to replace about 180 miles of distribution pipeline a

"By improving the finding and repairing of leaks, PG&E is able to better maintain its system and deliver safer and more reliable service to customers."

### Retiree Contacts

Alumni Advocates: 415-972-5803  
 PG&E Outage Hotline: 800-743-5002  
 PG&E Customer Service: 800-743-5000  
 PG&E Pension Payroll: 415-973-3767  
 Pacific Service Credit Union: 888-858-6878  
 Pacific Service Employees Association: 800-272-7732  
 PG&E Retirement Award Customer Service: 800-385-3139  
 San Joaquin Power Employees Credit Union:  
 800-637-5993  
 Email: [alumniadvocates@pge.com](mailto:alumniadvocates@pge.com)  
 Web: <https://myportal.pge.com>

HR and Benefits questions:  
 phone: 800-700-0057  
 email: [HRBenefitsQuestions@exchange.pge.com](mailto:HRBenefitsQuestions@exchange.pge.com)  
 mail: 1850 Gateway Blvd., 7th floor, Concord, CA 94520

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## July Pension Checks Contain Last Government Credit for Retiree Medical Premiums

As part of the Early Retiree Reinsurance Program (ERRP), PG&E Retiree Medical Plan participants (including surviving spouses) will get their final retiree medical contribution reimbursement credit in pension checks this month. Participants who are direct billed for their retiree medical coverage will get a check from Ceridian. To be eligible for the reimbursement credit, you have to be receiving a pension benefit as of June 1, 2013.

The ERRP was established as part of the Affordable Care Act (health care reform) to encourage employers to continue sponsoring retiree medical coverage until government health care exchanges can be established. The federal government set aside a limited fund of \$5 billion to partially reimburse costs for retirees enrolled in employer plans. PG&E has been able to collect \$7.5 million from the program, and will use the last of these funds with the July 2013 credits.

Since 2011, PG&E has made three ERRP payouts to PG&E Retiree Medical Plan participants, disbursing 100 percent of each government installment as we've received it. This fourth and final credit—up to \$52 per person—uses up the last of the government money, and will offset the retiree medical premium for July.

For more information, visit: <http://www.healthcare.gov/news/factsheets/2010/10/early-retiree-reinsurance-program.html>.

# What Critics Are Saying About Our GRC—and the Facts

You may have seen misleading claims made by critics of our current General Rate Case (GRC). We need your help to set the record straight about our GRC efforts. Here's what critics are saying—and the corresponding facts:

### Critics issue misleading rate-increase claims.

**FACT:** PG&E's typical combined gas and electric residential bills would increase less than \$12 a month next year.

- Even with this increase, PG&E's average residential electric rates will rise slightly slower than inflation over the five-year period, 2009-2014.
- From 2013 to 2016, typical combined gas and electric bills would rise about 14 percent.

### Critics claim PG&E's rates and bills are already too high.

**FACT:** Our rates are in line with other California utilities.

- As of May 2013, PG&E's average residential electric rate (16.8 cents) was lower than the state's two other large electric utilities, Southern California Edison (17.2 cents) and San Diego Gas and Electric (18.3 cents).
- California's municipal utilities aren't comparable because they pay no taxes or franchise fees to their local governments. They also have much smaller and less diverse service areas that don't require as much investment to maintain reliable service.

**FACT:** Our bills are among the lowest in the nation.

- PG&E's energy bills are much lower than the national average. In 2011, the most recent year for which national data are available, PG&E's average residential gas bill was \$42.45—almost \$20 less than the national average (\$62.08). PG&E's average residential electric bills (\$87.70) were \$19 lower than the national average (\$106.83).

- Even with the full GRC, and three years of inflation, PG&E's average residential electric and gas bills will still be \$15 less than the national average.

### Critics warn about the impact on low-income customers.

**FACT:** Millions of our low-income customers benefit from rate discounts.

- More than 1.2 million low-income PG&E electric customers receive large discounts—averaging almost 50 percent below the average cost of service on their monthly bills—through the CARE program. In fact, tier 1 and tier 2 CARE electric rates have not increased since 1993.
- Nearly 1.5 million PG&E gas customers also receive a 20 percent CARE discount on their entire bill.

### Critics ask how PG&E will spend the money to improve safety.

**FACT:** PG&E's GRC proposal is packed with safety-related programs.

- PG&E's proposal includes accelerated replacement of gas pipes, enhanced gas leak surveys, improved response times to gas odor calls, improved gas system monitoring through the Gas Distribution Control Center, increased resources for vegetation management to reduce wildfire risks, focus on reducing risks from downed electrical wires and more.
- These and more safety-related proposals are detailed in thousands of pages of testimony and supporting documents.

### Critics want PG&E to be held accountable for its spending.

**FACT:** We agree, and PG&E is more accountable than ever.

- PG&E has begun providing annual budgets to the CPUC to provide more transparency in its spending, and biannual gas safety progress reports. (PG&E's most recent budget and gas distribution safety reports were filed on March 29, 2013).
- At the request of the CPUC's safety branch, expert consultants have also reviewed PG&E's GRC proposals to improve safety.

Please share the facts with your friends, neighbors and family, and encourage them to learn more about our 2014 GRC at [www.pge.com/grc](http://www.pge.com/grc). They can also click on the **Reply to Critics** tab at the top of our GRC page to see what critics are saying, and evaluate misleading claims.

## PG&E's Infrastructure Improvements to Enhance Safety and Reliability Continued

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year—six times more than the utility's historical rate of replacement. The focus will be on replacing the highest risk pipe.

**Gas Leak Survey and Repair:** PG&E regularly surveys our more than 42,000 miles of gas distribution mains and 3.4 million gas services for leaks. PG&E crews are becoming faster and more efficient at identifying and classifying leaks with the help of new gas leak detection technologies, like the hand-held Heath Detecto Pak-Infrared device and vehicles mounted with Picarro Surveyor. Picarro's unique leak-detection technology, which is 1,000 times more sensitive than previous technologies, will enable PG&E to find and fix leaks more quickly.

In 2012, PG&E repaired approximately 34,000 leaks. Additionally, PG&E repaired more than 83,000 minor leaks located near customers' meters in 2012. By improving the finding and repairing of leaks, PG&E is able to better maintain its system and deliver safer and more reliable service to customers.

**Improved Response Time to Gas Odor Inquiries:** Timing is critical when it comes to responding to and repairing gas leaks. In December 2012, 84 percent of the time, PG&E crews responded in less than 30 minutes to a customer's home or business following a call to the company's call center about a gas odor that was classified as a potential emergency and requiring an immediate response. In 2013, recognizing the opportunity to further improve response time as a result of a call center system upgrade, PG&E was able to reduce the average response time to 22.6 minutes.

**Gas Distribution Control Center:** Under construction now, a state-of-the-art Gas Distribution Control Center will go into operation in San Ramon later this year. It will be located with the also-new Gas Transmission Control Center and PG&E's gas dispatch center to facilitate communication and information sharing. The Distribution Control Center will be PG&E's first line of protection for the system. And, if an abnormal event does occur, the Distribution Control Center will greatly enhance PG&E's ability to keep it from escalating.

To better inform the Distribution Control Center so it can quickly assess and respond to abnormal and emergency conditions, PG&E plans to install approximately 700 monitoring and control devices across the service area by the end of 2013, and 3,200 devices from 2014 through 2016, for a total of 3,900 devices.

See the entire story and find out more about our infrastructure improvements to enhance safety and reliability on *PG&E Currents* at <http://www.pgecurrents.com>.

At PG&E, we have improved how we find and fix leaks. Here, equipment operator Tito Navarro (left) monitors air for possible emissions, as crew foreman Alonzo Lopez digs to locate pipe. Apprentice fitter Mark Pitcher stands by as a safety watch.

## Retiree Club Activities

**July 18: Napa/Vallejo Chapter**  
Lunch: Olive Tree Restaurant  
Tom Dunlap: 707-642-5533

**July 23: Humboldt Chapter**  
Lunch: Hunan Village Restaurant  
Shirley Jackson: 707-777-1727

**July 25: Los Padres Chapter**  
Lunch: SLO IOOF Hall  
Gary Corsiglia: 805-544-0890

**August 6: San Jose-DeAnza Chapter**  
Meeting: Cinnabar Service Center  
Bob Jefferies: 408-225-2772

**August 7: Coast Valleys Chapter**  
Lunch (location change): Bayonet Blackhorse Golf Club  
Joanie Lozano: 831-663-4608

**August 9: East Bay Associates**  
Lunch: Francesco's Restaurant  
Bunnie Brown: 510-895-0638

**August 14: Sierra/Drum Chapter**  
Meeting: Denny's Restaurant  
Lou Norton: 530-885-7631

**August 20: Sacramento Chapter**  
Lunch: Vince's Italian Restaurant  
Arlene Cook: 916-988-8905

**August 22: Los Padres Chapter**  
Lunch: Cuesta Park  
Gary Corsiglia: 805-544-0890

