Retirements

RECENT RETIREES

Jeremiah Anderson 2 years of service

George Azera 41 years of service

Gary Badarello 35 years of service

David Bahr 27 years of service

Gladvs Baldonado 39 years of service

John Bianchini 43 years of service

John Brady 38 years of service

Clifford Brvan 42 years of service

Dan Burns 28 years of service

David Carmichael 41 years of service

Charles Chak 32 years of service

Tim Cottengim 38 years of service

Linda Coutts 36 years of service

Daniel Darden 45 years of service

Cornelio Dominguez 34 years of service

Earle Donnelly 41 years of service

Tatvana Dukhovnv 28 years of service

William Evans 29 years of service

Jill Faubion 38 years of service

Donald Flores 45 years of service

Robert Folsom 11 years of service

Carol Foreman 36 years of service

Kenneth Giannini 41 years of service

36 years of service

Patrick McCartney 36 years of service

J McKim

Lloyd McClelland

Tributes

Walter Antonio

1/22/2013; Ret. 10/1/1991 Gas Transmission and Distribution; North Bay

Jack Bradford 1/23/2013: Ret. 2/1/1991 Meter Shop; General Office

Darrell C. Burton 1/9/2013; Ret. 4/1/2005 Construction, Maintenance and Operations; East Bay

Richard L. Dirks 2/14/2013; Ret. 7/1/1993 Region Transmission; Mission Trail Region

Donald Perryman 2/24/2013: Ret. 2/1/1987 General Office; Steam Generation

Donald Piercy 3/30/2013; Ret. 1/1/1985 Information Systems: General Office

David Pitner 3/2/2013; Ret. 6/1/2003 Steam Generation

Marvin Poupard 3/4/2013; Ret. 10/1/1993 Customer Services: Yosemite

Alfredo Protacio 3/5/2013; Ret. 10/1/1997 **Customer Measure** Bill and Collections: VP Customer Services

Cecil Read 3/12/13; Ret. 2/1/1984 Substation Maintenance: Stockton

Michael Rypka 11/28/2012; Ret. 10/1/2002 Gas and Electric Operations; Mission Trail & Coast

2/19/2013; Ret. 5/1/1981 Hvdro Electric Production: De Sabla

Donald Sabin

Marv Shea 2/9/2013: Ret. 6/1/1969 Law; General Office

Wendell Smythe 3/28/2013; Ret. 2/1/1984 Transmission and Distribution; San Joaquin

Theodore South 2/11/2013: Ret. 5/1/1991 General Services; San Jose Region Staff

James Stowe 3/8/2013; Ret. 7/1/1990 Electrical Engineering; Stockton

Ron Swilley 3/5/2013; Ret. 8/1/2009 Inspection Control, Tivoli Storage Management; Contract Operations

William Tomlinson 3/1/2013; Ret. 10/1/1993 Electric Construction: Sierra

Paul Toomer 12/6/2012; Ret. 7/1/1987 Corporate Communications; General Office

Joseph Toschak 3/8/2013; Ret. 2/1/1990 Line: General Office. General Construction

Arthur Welch 2/25/2013; Ret. 8/1/1986 Division Managers Office: De Sabla

Emmeett Woolridge 2/28/2013; Ret. 4/1/1985 Gas; East Bay

Mario Victor Zuffada 2/6/2013: Ret. 11/1/1986 Transportation: General Services





Highlights:

of Everything We Do

New 'Your Energy Inspires Airs Throughout Service Area

Retiree Club Activities

Putting Safety at the **Center of Everything We Do**

Learn more about PG&E's 2014 General Rate Case

PG&E's ability to generate revenue for our ongoing operations and critical infrastructure investments is decided every three years by the California Public Utilities Commission (CPUC) in a general rate case (GRC). The CPUC is conducting a thorough, yearlong review of our 2014 GRC. That decision will set the amount of money that PG&E can collect from rates for gas and electric distribution and electric generation for the years 2014-2016.

Ret

May 2013

What's different about this GRC?

More than ever before, the focus is on making smart investments that will put the safety of the public, our customers, employees and retirees at the center of everything we do. Our commitment to excellent service has to start with safe and reliable operations.

Another important difference this year will be the involvement of third-party experts, hired by the CPUC to evaluate technical aspects of PG&E's proposal with a special focus on safety. The yearlong review will also include public participation hearings; independent reviews from the CPUC's Division of Ratepayer Advocates and various other groups representing consumers, environmental interests, small and medium businesses and others; and formal hearings conducted by an administrative law judge at the CPUC.

100 2018

Peter Ng Alva Grimm 9 years of service 34 years of service Carolyn Hanson **Brent Nolan** 30 years of service 36 years of service

Linda Murphy

David Newkirk

23 years of service

43 years of service

Alfred Norrenberg

34 years of service

29 years of service

33 years of service

Louis Pennington

42 years of service

47 years of service

Steve Puccinelli

Mark Ramirez

Henry Roberts

31 years of service

40 years of service

41 years of service

28 years of service

43 years of service

Dominick Sinatro

15 years of service

35 years of service

32 years of service

Lawrence Susee

43 years of service

46 years of service

Rodrigo Vargas

Richard Warren

Ronald Sissom

Kenneth Steffen

Jose Rodriguez

Terry Scott

Richard Peter

Russell Ouye

Thomas Parra

Patrick Hayes 31 years of service

James Hinds 41 years of service Catherine Hollis

Thomas Gomez

41 years of service

Erlinda Gonzales

29 years of service

31 years of service David Hsu

19 years of service George Hsu

39 years of service Marlene Jefferson 36 years of service

William A. Johnson 44 years of service

Kathleen Jozaitis 39 years of service

Brian Kapaun 35 years of service

Willie Kilgore

Carla Kitchen 29 years of service

May Lamboy 36 years of service

36 years of service

Ralph Lentz 41 years of service

Henry Leung 39 years of service

George Masson 42 years of service

Maarten Wydogen 41 years of service

Kenneth Youngreen 34 years of service



Robin Morrison 35 years of service

Daniel Kelly 41 years of service

42 years of service

Kenneth Lau

William Maynard

28 years of service

36 years of service Paul Welch 40 years of service

> **Cindy Williams** 35 years of service



PG&E lineman.

continued on inside

Retiree Contacts

Alumni Advocates: 415-972-5803 PG&E Outage Hotline: 800-743-5002 PG&E Customer Service: 800-743-5000 PG&E Pension Payroll: 415-973-3767 Pacific Service Credit Union: 888-858-6878 PG&E Retirement Award Customer Service: 800-385-3139 Web: https://myportal.pge.com

HR and Benefits guestions: e: 800-700-0057 I: HRBenefitsQuestions@exchange.pge.com mail: 1850 Gateway Blvd., 7th floor, Concord, CA 94520

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How much are we asking for?

Our rate case calls for an additional \$1.28 billion over currently authorized spending levels in 2014. It also asks for additional increases of about \$500 million in 2015 and 2016 to account for additional infrastructure improvements and increased costs of labor, materials, supplies and other expenses.

How will this impact our customers?

Customers will see a modest increase in their energy bills. If approved, electric bills for the typical residential customer would increase less than \$5 per month in 2014, to about \$94 per month. For natural gas customers, the typical residential bill would increase about \$7 per month, to just over \$53 per month. Even with these increases, PG&E's typical residential electric and gas bills would remain well below national averages.

Business customers will see a significant improvement in PG&E's outreach and assistance. We plan to hire nearly 150 more employees to help business and agricultural customers with issues that they may be facing, including understanding and taking best advantage of new energy tools and rate options.

Our GRC will create jobs and help our local communities

Spending authorized by the GRC will support thousands of new jobs and increased funding for local services and will help our state economy. Approval of this rate case will support approximately 39,000 jobs—a total of nearly \$3 billion in wages each year—and generate an estimated \$685 million per year in state and local tax revenue.

Next Steps

The CPUC is conducting a thorough, yearlong review of PG&E's operations and costs, including public participation hearings, comments from ratepayer advocates and interested parties, and evidentiary hearings before an administrative law judge. At the end of this process, the CPUC will issue a decision, currently expected by the end of 2013.

Learn more about our 2014 GRC efforts

Friends, family and customers can learn more about the investments that PG&E plans to make to enhance safety and reliability, and the requested rate changes, by visiting **www.pge.com/grc**. If you get questions from the media, please have them contact our media hotline at 415-973-5930.



There is something positive being generated in California.

When ordinary energy is put in the hands of extraordinary people, amazing things happen. The kind of things that drive us to do more, to go further, to be better.

We're dedicated to being a company that you can count on. Because you've always been customers we believe in.

Your energy + ours—together, there's no limit to what we can achieve.

New 'Your Energy Inspires Ours' Television **Commercial Airs Throughout Service Area**

Last month, PG&E launched its new television commercial on local stations throughout our service area. The message is simple and authentic: Many of the things that make life good for the company's customers are powered by the natural gas and electricity that the 20,000 men and women of PG&E work to provide. How customers use that energy to enjoy both the special and everyday moments of their lives inspires PG&E's employees to new heights of innovation and customer service.

PG&E employees are featured in the commercial and are shown doing the work they do every day to provide safe, reliable, affordable natural gas and electric service.

If you haven't yet seen the commercial on television, the YouTube link is available on our Facebook page at: www.facebook.com/pacificgasandelectric. You are welcome to share the link on your own page with your online contacts.

The 30-second spots, in both English and Spanish, are airing on TV in major markets in PG&E's service area, including the Bay Area, Sacramento, Fresno/Visalia, Bakersfield, Monterey/Salinas, Eureka, Chico/Redding and Santa Barbara. The campaign includes digital banner ads on online newspapers and print and outdoor advertisements later this year.

As a PG&E retiree, you may get some questions or comments from your family and friends as they see the ad run, so we wanted to provide you with a few facts to help you respond:

- The advertising campaign is funded entirely by PG&E Corporation shareholder dollars—not customer dollars.
- We advertise because our customers have told us that they want to hear more about how we impact their lives, and through the campaign, we are able to show customers how their energy inspires us to be the safe, reliable and affordable gas and electric company they expect us to be.
- The PG&E workers in the television ad are all real employees.
- The customer scenes are animated still shots of paid actors portraying everyday moments in life powered by energy. We plan to create additional commercials later this year and are working to develop scenes including actual PG&E customers.

Early customer and employee feedback has been positive, and we are hoping the ad will underscore the connection between the 15 million people we serve and the work we do every day. We are interested in hearing your feedback as retirees and ambassadors for the company, so please drop us a note at **ourwork@pge.com** with "Retiree Feedback" in the subject line. Thank you for your years of service and for continuing to stay in touch with PG&E.

Retiree Club Activities

May 2: Fresno Chapter Lunch: Pardini's Restaurant Ben Neumann: 559-442-1581

May 7: San Jose-DeAnza Chapter Meeting: Cinnabar Service Center Bob Jefferies: 408-225-2772

May 9: Yosemite Chapter Mariposa County Park Earl Crutchfield: 209-966-6852

May 10: East Bay Associates Lunch: Francesco's Restaurant Bunnie Brown: 510-895-0638

May 17: North Valley Shasta Chapter Lunch: Country Waffle, Redding Don Mason: 530-527-1027

May 23: Los Padres Chapter Lunch: SLO IOOF Hall Gary Corsiglia: 805-544-0890

May 31: North Valley Shasta Chapter Picnic: Anderson City Park Don Mason: 530-527-1027

June 4: San Jose-DeAnza Chapter Lunch: Three Flames Restaurant Bob Jefferies: 408-225-2772

June 5: PSEA Picnic, Lodi

June 6: Fresno Chapter Lunch: Pardini's Restaurant Ben Neumann: 559-442-1581

June 11: San Francisco/Peninsula Chapter Lunch: Elks Club Bob Hillman: 650-583-2799

June 11: Sierra-Colgate Chapter Lunch: Plaza Room, Yuba City Jim Edwards: 530-671-0449

June 12: Coast Valleys Chapter **BBQ: Corralitos Community Center** Joanie Lozano: 831-663-4608

June 12: North Valley South Picnic: Durham Park Gary San Filippo: 530-873-4571

June 13: Yosemite Chapter Lunch: Woolgrowers Restaurant Darrel Worthy: 209-826-1668

June 14: North Bay Chapter Lunch: Deer Villa Park, Fairfax Patty Waller: 415-892-3408

June 27: Los Padres Chapter Lunch: SLO IOOF Hall Gary Corsiglia: 805-544-0890