

## Tributes

### Henry Allen

1/14/2014; Ret. 3/1/2002  
Gas Meter Repair; East Bay

### Glenn H. Baker

12/29/2013; Ret. 6/1/1993  
Gas and Electric Operations;  
Fresno

### Robert B. Baxter

9/21/2013; Ret. 7/1/2009  
General Construction;  
Selma-FR Restoration

### Al J. Bonin

1/3/2014; Ret. 7/1/1976  
General Construction;  
Diablo Canyon

### Joseph W. Cain

12/26/2013; Ret. 4/1/1994  
Gas Services; Skyline

### James G. Caldera

12/25/2013; Ret. 5/1/2002  
Gas; Diablo

### Danny R. Dailey

12/20/2013; Ret. 6/1/2001  
Operations; Steam  
Generation

### Ralph L. Darnell

1/10/2014; Ret. 2/1/1989  
Reg Gas Operations;  
San Joaquin

### Rosemarie D. Davis

1/5/2014; Ret. 9/1/2000  
Electric Mapping; Operations  
Maintenance and  
Construction Area 3

### Luige Dellaragione

7/31/2013; Ret. 11/1/1981  
Electric; Shasta

### Donald C. Fisher

12/19/2013; Ret. 9/1/2010  
Corporate Services;  
Central Valley

### Paul J. Gaede

1/21/2014; Ret. 1/21/2014  
Gas; General Construction

### Clinton D. Gardner

12/28/2013; Ret. 9/1/1980  
Electric Transmission and  
Distribution; Sacramento

### William B. Geniella

1/14/2014; Ret. 7/1/1996  
Operations/Construction

### Gary A. Hamer

12/19/2013; Ret. 5/1/2004  
Substation; VP Operations  
Maintenance and  
Construction

### William H. Healy

1/3/2014; Ret. 8/1/1993  
Gas Supply

### Samuel B. Hernandez

1/12/2014; Ret. 3/17/1972  
MI Gas Field Services;  
Mission

### Barbara A. House

1/10/2014; Ret. 1/1/1995  
Credit and Collections;  
San Joaquin

### Michael J. Jones

12/5/2013; Ret. 2/1/2013  
Steam Generation

### Melvin O. Landrum

1/19/2014; Ret. 9/1/2000  
Gas Transmission and  
Distribution; Mission

### Cecil E. Langberg

1/5/2014; Ret. 1/1/1994  
Customer Field Service;  
North Valley

### Warren E. Larmer

12/14/2013; Ret. 11/1/1993  
Meter Reading; De Anza

### Dewayne Laughlin

12/13/2013; Ret. 2/1/1991  
Electric Transmission and  
Distribution; San Joaquin

### James R. Legate

1/3/2014; Ret. 6/1/1993  
Service Planning; Sierra  
Central Valley

### Wayne A. Lofing

1/16/2014; Ret. 5/1/2002  
Gas; General Gas  
Construction

### Russell L. Logan

10/27/2014; Ret. 3/1/2003  
General Construction Fleet;  
ENCON

### Janice E. McAllister

12/27/2013; Active  
AP Records; General Office

### Steven J. McClenathan

10/28/2013; Ret. 10/1/2009  
VP DC Operations and  
Plant Manager

### Jack Parks

1/7/2014; Ret. 3/1/1991  
Steam Generation;  
Power Generation

### Arthur Proctor

1/14/2014; Ret. 1/1/2014  
San Francisco Gas Field  
Services

### Pearl Pyland

1/2/2014; Ret. 2/1/1983  
Civil Engineering;  
General Office

### Patrick Regan

1/7/2014; Ret. 4/1/1993  
Gas and Electric Operations;  
San Francisco

### Paul Riggs

12/30/2013; Ret. 2/1/1987  
Hydro; San Joaquin

### James E. Rogers

12/22/2013; Ret. 9/1/1986  
Regional Gas; Mission Trail

### Salvador Romero

12/27/2013; Ret. 5/1/1996  
Division Manager; San Jose

### Danny Shelton

1/8/2014; Ret. 10/1/1993  
Customer Field Services;  
Kern

### Arthur Tachera

1/14/2014; Ret. 1/1/2004  
General Construction

### Lawrence Taylor

1/7/2014; Ret. 1/1/1995  
CR and RS; CES

### Charles Vacek

11/22/2013; Ret. 12/1/2007  
Mission Trail Region;  
San Jose

### Charles Walden

1/10/2014; Ret. 2/1/1987  
Customer Service;  
Mission Trail

### Ruth Winans

12/30/2013; Ret. 6/1/2011  
Nuclear Power Generation;  
VP Operations and Plant  
Manager

## Retiree Club Activities

### March 5: San Jose-DeAnza Chapter

Lunch: Three Flames Restaurant, San Jose  
Bob Jefferies: 408-225-2772

### March 6: Yosemite Chapter

Lunch: Madera Golf and Country Club, Madera  
Bud Elliot: 559-674-5726

### March 12: North Valley South

Lunch: St. Patrick's Luncheon, Eagles Hall, Chico  
Will Gutierrez: 530-865-5202

### March 21: Shasta Chapter

Lunch: Country Waffles, Redding  
Don Mason: 530-527-1027

### April 10: Kern Chapter

Lunch: Hodel's Country Dining, Bakersfield  
Del Sands: 661-664-9151 or 661-332-5833

### April 17: Sacramento Chapter

Lunch: Club Pheasant, West Sacramento  
Arlene Cook: 916-988-8905

### April 24: Los Padres Chapter

Lunch: Catered Mexican Food  
Kindred Spirits performing  
Reon Munson: 805-460-9757

## Follow Our Progress

We have good news to tell about our progress, about the pride our employees and retirees have for PG&E, and the work we're doing to provide our customers with affordable, reliable and, above all, safe gas and electric service.


Currents ([pgecurrents.com](http://pgecurrents.com)) is a great source of PG&E news and perspectives, and our new See Our Progress website—[pge.com/SeeOurProgress](http://pge.com/SeeOurProgress)—is helping customers and the public see the work we're doing to create the nation's safest and most reliable gas system.

PG&E has more than 14 social media properties, including Facebook, Twitter, YouTube, LinkedIn and Instagram. If you haven't already done so, we encourage you to like us, follow us and join the conversation!

**CURRENTS** [www.pgecurrents.com](http://www.pgecurrents.com)

 [www.facebook.com/pacificgasandelectric](http://www.facebook.com/pacificgasandelectric)

 [twitter.com/pge4me](http://twitter.com/pge4me)

 [www.linkedin.com/company/pacific-gas-and-electric-company](http://www.linkedin.com/company/pacific-gas-and-electric-company)

 [instagram.com/pacificgasandelectric#](http://instagram.com/pacificgasandelectric#)

 [www.youtube.com/user/pgevideo](http://www.youtube.com/user/pgevideo)



# Retiree News

## Highlights:

PG&E Delivers Record Electric Reliability for Customers in 2013

PG&E's Gas Rate Case Would Enhance Safety and Reliability

Retirements

Tributes

Retiree Club Activities

March 2014

## PG&E Delivers Record Electric Reliability for Customers in 2013

Last year, PG&E customers experienced the fewest minutes without electricity in company history. The just-released numbers for 2013 show that PG&E continues to make significant progress in safely delivering reliable service that benefits homes and businesses throughout northern and central California.

In 2013, not only did the average duration of a service interruption for a PG&E customer fall to an all-time low, but customers also experienced the fewest service interruptions in company history. Customers have seen a 40 percent improvement in the average duration of a service disruption and a 27 percent improvement in the number of customer interruptions since 2006.

"Thanks to the significant work that has been done to upgrade and modernize electric facilities throughout our service area, PG&E's customers are experiencing the most reliable service in our company's history," said **Geisha Williams**, PG&E's executive vice president of Electric Operations. "We are committed to build on this success, to further strengthen our operations to provide our customers with the safe, reliable and affordable electric service they expect and deserve."

PG&E and other electric utilities measure the overall reliability of their systems using two primary indices defined by the Institute of Electrical and Electronic Engineers (IEEE). The System Average Interruption Duration Index (SAIDI) measures the number of minutes over the year that the average customer is without power. The average PG&E customer was without power for 117 minutes in all of 2013, a reduction from 196 minutes in 2006. The System Average Interruption Frequency Index (SAIFI) measures the system-wide frequency of power interruptions per customer. The average customer experienced 1.07 power interruptions in 2013, compared to 1.46 in 2006.

## Retiree Contacts

PG&E Outage Hotline: 1-800-743-5002

PG&E Customer Service: 1-800-743-5000

PG&E Pension Payroll: 415-973-3767

Pacific Service Credit Union: 1-888-858-6878

Pacific Service Employees Association: 1-800-272-7732

PG&E Retirement Award Customer Service: 1-800-385-3139

San Joaquin Power Employees Credit Union:  
1-800-637-5993

Web: <https://myportal.pge.com>

HR and Benefits questions:

phone: 1-800-700-0057

email: [hrbenefitsquestions@exchange.pge.com](mailto:hrbenefitsquestions@exchange.pge.com)

mail: 1850 Gateway Blvd., 7th floor, Concord, CA 94520



## PG&E Delivers Record Electric Reliability for Customers in 2013

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In order to ensure that customers receive the safest, most reliable and affordable service possible, the company is focused on continuous improvement. These improvements in service were due in part to the utility's investments in several key projects, including:

- **Targeted Circuit Program:** In 2013, PG&E crews targeted 75 circuits based on their history of outages. Crews strengthened the circuits and used infrared technology to identify potential trouble spots so that stressed equipment could be repaired or replaced before it failed. PG&E upgraded more than 330 circuits over the past five years.
- **Intelligent Switches:** This Smart Grid technology reduces the amount of time it takes to restore power to customers. Instead of waiting for a crew to arrive on scene to restore circuits manually, the new devices do it automatically, often within minutes. Utility workers installed automated "intelligent" switches on 392 circuits last year. In total, more than 500 circuits have been enabled with this advanced technology that benefits customers.
- **Rural Circuit Upgrades:** PG&E installed more than 7,000 sets of fuses and 700 line reclosers on more than 500 of the worst performing rural circuits since 2010 to isolate service interruptions and minimize their impact on customers.
- **Substation Upgrades:** Technicians have replaced and upgraded substation equipment to handle an increase in demand, to improve equipment performance or to maintain or restore service when electricity needs to be rerouted.
- **Vegetation Management Reliability Program:** Crews worked to keep electric lines free from trees and brush, helping to ensure the safe and reliable delivery of service to PG&E customers. In the past five years, this program has reduced vegetation-related outages by 51 percent.



## PG&E's Gas Rate Case Would Enhance Safety and Reliability

### Focus is on our transmission and storage system

On December 19, PG&E filed our Gas Transmission and Storage Rate Case for 2015-2017 with the California Public Utilities Commission. It's our comprehensive request for the resources we need to safely and reliably operate, maintain and modernize our 6,750 miles of gas transmission pipelines and extensive gas storage facilities that serve more than 4.4 million of our customers.

The plan expands on our current work to comprehensively test, inspect, and upgrade the safety of our gas infrastructure. It will help us meet new state safety standards, which are among the toughest in the nation. It will ultimately support our goal of becoming one of the safest and most reliable gas utilities in the country.

Our proposal includes detailed plans to:

- Replace vintage pipelines that could be at risk from land movements
- Continue testing pipelines to verify safe operating pressures
- Continue controlling corrosion to avoid underground leaks
- Install more automated safety valves to quickly turn off gas in case of an emergency
- Inspect the interior of more pipelines to detect and repair hidden flaws
- Strengthen levee and water crossings

- Maintain underground gas storage facilities that help meet demand on cold days
- Modernize infrastructure control systems, databases, and risk analysis programs

We are committed to performing this work efficiently and cost-effectively. We will do so based on our careful assessment of risk, the experience gained from our ongoing gas safety program, and our close study of industry best practices.

We are requesting a total of \$1.29 billion in revenue for our proposed work in 2015, to support an increase in spending of 13 percent. For the typical residential customer, this work would cost about \$5.23 more each month, or 17 cents more a day, in 2015. There will be much larger increases for some business and institutional customers, but we plan to work closely with them to try to mitigate the bill impacts.

Our plan is strongly supported by our unions, who share our commitment to public safety. As **Tom Dalzell**, business manager of IBEW Local 1245, said, "Over three years, this immense infrastructure program will support a great many skilled, well-paying jobs. In addition to it being a win for the safety, comfort and convenience of PG&E's customers, this plan is a win for California's economy."

Please take time to learn about our case as well. As retired employees and members of the communities we serve, you all are important ambassadors of the company, and can help inform the public about the importance of this work. For more information, see [www.pge.com/SeeOurPlan](http://www.pge.com/SeeOurPlan).

## Retirements

**Raymond Aaron**  
40 years of service

**Raul Alcalá**  
43 years of service

**Igor Alexandrow**  
29 years of service

**Terry Anderson**  
44 years of service

**Willis Baldrige**  
41 years of service

**Patrick Barker**  
31 years of service

**William Barone**  
34 years of service

**Keith Bieze**  
32 years of service

**Sym Blanchard**  
33 years of service

**Michael Bodenham**  
36 years of service

**Dante Borradori**  
41 years of service

**Wanda Braddy**  
35 years of service

**John Brown**  
39 years of service

**Kristine Buchholz**  
37 years of service

**Raymond Burns**  
36 years of service

**Catalino Calpito**  
30 years of service

**Jennifer Cantrell**  
34 years of service

**Roy Carter**  
11 years of service

**Michael Chavez**  
37 years of service

**Betty Chee**  
33 years of service

**Armando Cinco**  
28 years of service

**Patrick Colip**  
30 years of service

**Craig Corella**  
37 years of service

**Wade Cunningham**  
42 years of service

**David Davies**  
30 years of service

**Donald De Pontee**  
25 years of service

**Sylvie Devin**  
25 years of service

**Kenneth Divittorio**  
28 years of service

**Willie Dueberry**  
42 years of service

**William Durinick**  
41 years of service

**Mark Feigal**  
23 years of service

**Jerome Fernandez**  
31 years of service

**Brian Finlayson**  
39 years of service

**Steve Flaten**  
31 years of service

**Rita Garcia**  
35 years of service

**Ralph Gerolamy**  
46 years of service

**Basilio Gines**  
40 years of service

**Gene Gonzales**  
29 years of service

**Sharon Gooch**  
34 years of service

**Scott Guerrero**  
37 years of service

**Douglas Harp**  
37 years of service

**Floyd Hathcoat**  
49 years of service

**George Hernandez**  
35 years of service

**Danny Hernandez**  
43 years of service

**Thomas Hoex**  
31 years of service

**John Hogg**  
42 years of service

**Jonathan Hummel**  
41 years of service

**Susan Hunt**  
7 years of service

**Barbara Jeleti**  
18 years of service

**John Jenkins**  
34 years of service

**Dwight Jennings**  
46 years of service

**Joseph Johnson**  
43 years of service

**Charles Kendrick**  
30 years of service

**Derek Kim**  
39 years of service

**Daniel Koomjan**  
40 years of service

**Thelma La Caze**  
45 years of service

**John Lewis**  
33 years of service

**Kit Louie**  
34 years of service

**Sally Lubben**  
22 years of service

**Mark Luz**  
40 years of service

**Tamera Marten**  
13 years of service

**Thomas Matthews**  
40 years of service

**Arthur Mcgee**  
34 years of service

**James Messenger**  
36 years of service

**Richard Miram**  
41 years of service

**Thomas Payan**  
37 years of service

**Reynaldo Perez**  
42 years of service

**Arthur Proctor**  
28 years of service

**Samuel Quaintance**  
8 years of service

**Terry Ramsey**  
33 years of service

**Robert Reader**  
36 years of service

**Lee Rice**  
41 years of service

**Robert Rowley**  
39 years of service

**Rohnie Royster**  
42 years of service

**Stuart Running**  
34 years of service

**John Saba**  
35 years of service

**Gilberto Sanchez**  
31 years of service

**Sarah Satterlee**  
12 years of service

**Gary Sawyer**  
26 years of service

**Steven Scahill**  
41 years of service

**Ronald Selak**  
36 years of service

**Estrella Serrano**  
9 years of service

**Ruben Sizemore**  
25 years of service

**Donald Smith**  
40 years of service

**Randy Stanford**  
35 years of service

**Bradley Stevens**  
42 years of service

**Gerald Todd**  
44 years of service

**Julian Torres**  
45 years of service

**Jerome Totes**  
34 years of service

**Patricia Toussaint**  
14 years of service

**David Trupe**  
28 years of service

**Robert Valderrama**  
41 years of service

**Fernando Venzon**  
29 years of service

**Rodrigo Villanueva**  
34 years of service

**Jose Viray**  
39 years of service

**Sharon Wallace**  
13 years of service

**Bruce Weatherly**  
39 years of service

**Ronald Wells**  
41 years of service

**Lloyd Wilfong**  
42 years of service

**Harry Yamashita**  
42 years of service